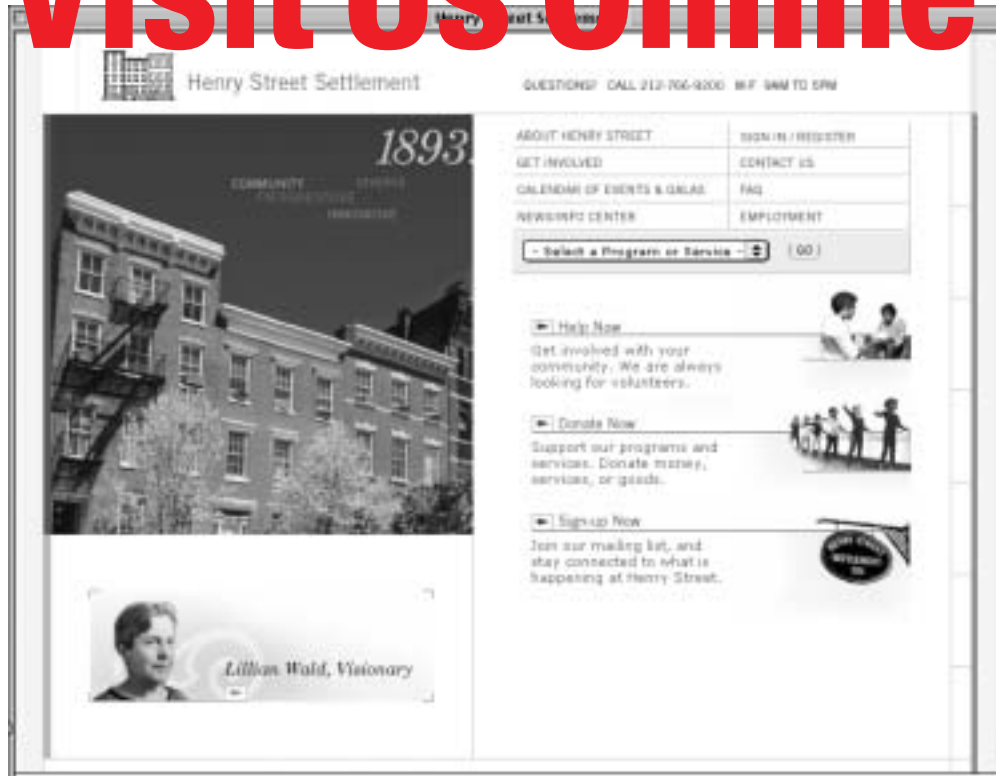


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Remember to visit Henry Street online at www.henrystreet.org for the latest news, program information, interactive calendars, event ticketing, and more. Complete our online registration form, and we will bring you personalized updates on the programs that most interest you. As always, Henry Street is grateful for the generous contributions from individuals and corporations that allow us to effectively operate our services. We invite you to explore the many options for helping Henry Street by clicking on the “Get Involved” link on our homepage. ■

News from Henry Street

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Fall 2002

Hello &



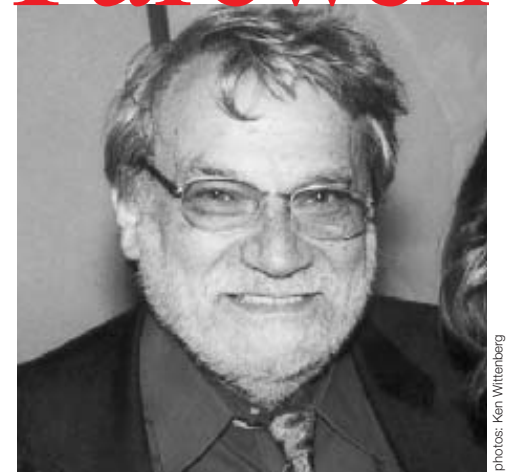
Profile on Verona Middleton-Jeter, New Executive Director

Starting at the Settlement as a young social worker 30 years ago, Verona Middleton-Jeter rose through the ranks to Associate Director and Director of the Urban Family Center. She was instrumental in the development of one of the first publicly funded shelters for battered women in the 1970s. Utilizing a “Self-Help” methodology, Middleton-Jeter developed a program in which formerly homeless individuals are trained as case aides to counsel current residents of the shelter system. She also started the Urban Family Center Employment Program in 1986, which incorporates a highly successful mail service enterprise, providing homeless individuals with mailroom work experience.

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Farewell

Executive Director Daniel Kronenfeld Retires



Photos: Ken Wittenberg

In September 2002 Executive Director Daniel Kronenfeld will retire after thirty years of service to the Henry Street Settlement. He will be succeeded by Verona Middleton-Jeter, Director of the Urban Family Center and Chief Administrator for Henry Street’s Shelter Services.

Daniel Kronenfeld began working for Henry Street Settlement in 1972 as Director of the Urban Family Center Transitional Shelter for Homeless Families, located on the Lower East Side. Working together at Urban Family Center, Kronenfeld and Middleton-Jeter developed groundbreaking methods for transi-

“How many people would take a job as a live-in director of a homeless shelter? Anything he expected the staff to do, he would also do.”

tional housing programs for homeless families that have since been recognized and replicated throughout the world.

Verona Middleton-Jeter came to Henry Street upon graduating from Smith College School of Social Work in 1972. “I came to Henry Street right out of school. When I got there I found I had a boss who was the most generous, giving person that I’d ever met...” says Jeter. “How many people would take a job as a live-in director of a homeless shelter? Anything he expected the staff to do, he would also do.”

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Writers: Jane Donahue and Jessica Tagliaferro

In the Aftermath of 9-11

In the spring we reported at length on Henry Street's response to the attacks of September 11th. One year after the tragedy, we continue our efforts to support the Lower East Side community.

The strength and reputation of its programs, as well as its physical proximity to the site of the disaster, has made Henry Street a natural candidate for extending its services to cover related trauma disorders for children, adults, and seniors. Several

record of its existing employment services, Henry Street Settlement became one of the city's clearinghouses for emergency employment in March 2002. Working as an Emergency Employment Clearinghouse (EEC), the agency extended its employment and counseling services to the catchment area below 14th Street in Manhattan.

By mid-summer, Henry Street's intake counselors had assisted more than 300



Tai Chi class for seniors residing in NORC Housing fosters group involvement following 9-11

Occurring Retirement Community" (NORC) and Good Companions clients.

Senior Services Chief Administrator Janet Fischer describes the outreach process as a "quick but effective process" that will reach a wide population of culturally diverse seniors. "We intend to engage people, assess their condition and coping skills, and then provide them with counseling that will restore them to the level of functioning they had prior to 9-11." Fischer stresses the importance of education and group involvement as an integral part of the outreach and healing process, methods that have been put into practice across Henry Street's divisions.

Networks of Support

Throughout 2002 the Community Consultation Center (CCC) has continued to receive referrals to provide behavioral health services to World Trade Center victims. The referrals have come from the Federal Emergency Management Agency (FEMA), the American Red Cross, LifeNet, and other city agencies under Project Liberty funding. CCC services have helped many Lower East Side residents with mental health conditions deal with symptoms of post-traumatic stress disorder, issues of loss and bereavement, and job displacement.

With funding from Project Liberty, the CCC has organized ongoing support groups for residents of Gateway Plaza, the most impacted residential buildings in Lower Manhattan's Battery Park City. Vita Iacovone, Coordinator of Henry

of Henry Street's divisions have supplemented their behavioral health services with additional services for existing and new clients coping with the aftermath of the tragedy. In addition, Henry Street is implementing additional mental health and job training programs to serve the area's families and displaced workers.

Emergency Employment Services

Like other agencies serving New Yorkers following 9-11, Henry Street has identified an employment crisis among families that is exacerbated by depression, anxiety, and other post-traumatic symptoms; we have also witnessed a crisis with housing, health, and other basic needs. Due largely to the outstanding

displaced workers from a wide spectrum of occupations—from under-skilled day workers in Chinatown, many of them with language barriers, to corporate executives—to find immediate job placement, career counseling, and skills development and English language classes. The EEC's multi-lingual counselors also help qualified clients attain financial relief and benefits through emergency agencies, vouchers to attend private and city-funded job training programs, and cash assistance for rent, meals, and transportation. Henry Street's EEC program is authorized to direct grants, loans and wage subsidies to Lower East Side small business owners who were impacted financially by the disaster.

Work Continues

Street's Project Liberty program, notes that the initiative—which provides group and individual counseling, public education forums, and employment referrals for residents, seniors, and day workers affected by the disaster—has provided a crucial support network for residents and their neighbors. As part of their healing process, Gateway Plaza group members decided to involve themselves in the community redevelopment process,

"Perhaps what is most striking is the ongoing ability of the various Henry Street divisions to work together in seamless collaboration, addressing the range of elements that affect a client."



Henry Street Abrons Arts Center is pleased to present *A Place in the Sky: Remembering the World Trade Center and Those Who Perished on 9/11*, from September 9 through October 9, 2002. The exhibition will feature photographs taken by Flo Fox documenting the construction of the World Trade Center Towers in 1973.

which proved to be an empowering experience for many of them. Project Liberty has asked the Gateway group to become more of a presence in the larger community, and other residential communities are now using the program as a model for their own support networks.

Healing Our Youth

Recent media reports have focused on the different ways that children exhibit stress and trauma, as well as the ongoing mental health struggles affecting school children in New York City and around the country. Many of the children served by Henry Street's Division of Youth Services witnessed directly the horror of 9-11 from their streets, schools, and homes. Already a population at risk in a neighborhood heavily impacted by poverty, the children of the Lower East Side could not escape the intrusion of daily reminders in the months following the disaster. Some of them lost a parent or other close relatives. Many of their

families suffered unemployment and the threat of eviction. Still more were frightened and confused by the racial tensions and images of war depicted on television. After observing signs of post-traumatic stress and depression in its students immediately after the tragedy and in the months that followed, Henry Street's Division of Youth Services hired a full-time social worker with a behavioral health specialty. In addition to providing individual counseling services to program participants, the social worker has helped to establish a long-range plan for integrating clinical services across the myriad of youth programs. In the late summer, the division hired additional social workers to provide individual and group counseling for students returning from the summer to Henry Street's after-school programs at P.S. 120, P.S. 110, and P.S. 134—all local schools where children have been directly impacted by the terrorist attacks.

A Collaborative Process

Henry Street's ability to effectively deliver the highest quality of services during a time of intense crisis, and the competence with which it has taken on additional responsibilities in working with emergency initiatives since September 11, is testament to its historically intrinsic relationship within the Lower East Side community. Perhaps what is most striking is the ongoing ability of the various

Henry Street divisions to work together in seamless collaboration, addressing the range of elements that affect a client.

Mirabel, 34, was working as a graphic designer in the financial district when she witnessed the second plane hit the World Trade Center on September 11. Several weeks later, she was laid off from her graphic design job and, unable to pay her rent, was evicted from her apartment. Mirabel turned to the American Red Cross and FEMA for immediate assistance. The agencies helped her apply for unemployment and found her temporary shelter at the YMCA.

Separated from family in her native Puerto Rico, Mirabel was feeling isolated and lost, and her emotional crisis was interfering with her ability to seek new employment. In February, the Red Cross referred her to the CCC's Individual Crisis Counseling program through Project Liberty. While receiving individual counseling with a CCC social worker, Mirabel was granted emergency Medicaid coverage through Henry Street's Home Care Division and began to meet with an intake counselor at Henry Street's Emergency Employment Clearinghouse (EEC), who helped her secure a grant for additional computer graphics training. The training program helped Mirabel widen her employment options, and by the end of July, she had secured a job and was hopeful about the future. It is stories like Mirabel's that inspire Henry Street staff and administrators to continue to find ways to meet the evolving needs of the Lower East Side community. ■

Is The Doctor In? Yes!

Managing his health has always been a challenge for Craig. A participant in Henry Street's Day Treatment Program for persistently mentally ill adults, Craig is striving to lead a self-sufficient life. However, his experience with the local hospital system has thwarted his progress. Coping with a chronic heart condition, he has seen numerous doctors, all of whom have prescribed different medications. None of the doctors have tried to coordinate his medication with the treatment Henry Street's therapists are providing. Frustrated by endless waits for scheduled appointments, Craig often skips them. A Henry Street social worker has spent much of her time escorting him to referrals to ensure that he goes and gets the care he needs. "Even with our efforts, his care has not been comprehensive and we have devoted a lot of time to following up with his doctors, who take months to respond," says Florence Samperi, Director of Clinical Services at the Community Consultation Center (CCC). Craig's case is not atypical. Instead, it is a familiar story at the CCC. However, it is also a story with a new chapter.

In June 2002 the CCC opened its new on-site medical services center. Staffed by a physician, a bilingual Chinese nurse, a Spanish-speaking medical assistant, and an occupational therapist, the services are presently available to the 80+ participants of the Day Treatment Program and their families.

"We are on a quest to establish seamless services for our consumers," explains Lorraine Ahto, Chief Administrator and Director of the CCC. "Now program participants will have the option of seeing an in-house doctor, and that doctor will work in close collaboration with the CCC social workers, psychiatrist, psychologists, occupational therapist, and vocational rehabilitation specialist. We can work as a team in helping consumers recover." Ahto and her staff's vision for this type of seamless and comprehensive service began more than three years ago, when the CCC started the rigorous process of gaining an Article 28 Diagnostic and



Ken Wittenberg

Treatment Center license from the New York State Department of Health to offer medical services. The final approval came in May 2002. Then began the search for Chinese and Spanish-speaking medical staff and the creation of examining rooms at the center.

The addition of a medical health care component is a natural evolution of services for the CCC. "We have always been committed to providing integrated care," explains Samperi. "The adding of medical

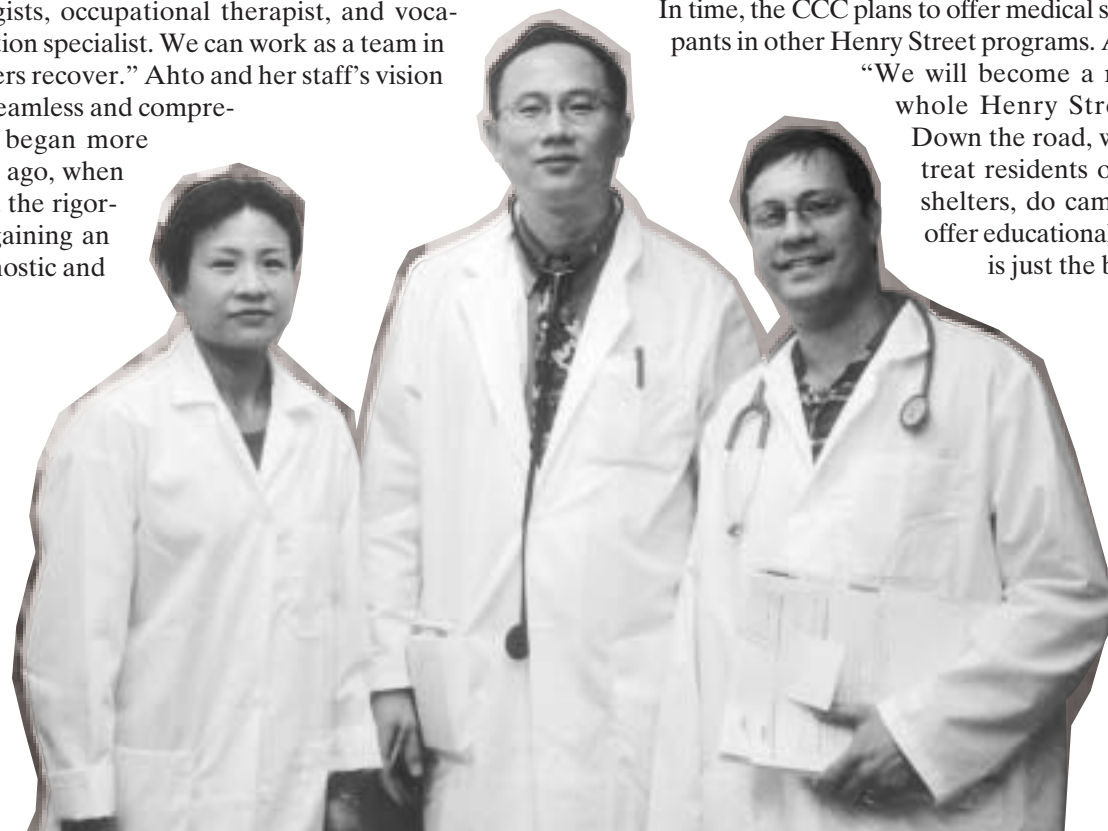
services is just another means for us to sustain a participant through the recovery process. We can respond quickly to a physical problem and provide preventive care. In many ways, we are becoming our consumers' primary care organization—not just their primary care physician. Participants will know that we can provide the many different program pieces—the counseling, the job training, and now the medical treatment—that they need to gain greater independence."

The medical services staff is committed to meeting the unique needs of their multicultural population. Physician Richard Wang is especially sensitive to the reservations his Asian clientele may have about Western healthcare and intends to integrate such Eastern therapies as acupuncture into his regimen. This holistic approach will be further employed for all patients with the aid of CCC's staff nutritionist and through well baby care techniques.

The medical services are also a call back to Henry Street's roots. Henry Street's founder, Lillian Wald, began the Settlement by providing home nursing visits to the poor families on the Lower East Side, and later went on to co-found the Visiting Nurses Association.

In time, the CCC plans to offer medical services to participants in other Henry Street programs. As Ahto predicts,

"We will become a resource for the whole Henry Street community. Down the road, we will be able to treat residents of Henry Street's shelters, do camp physicals, and offer educational workshops. This is just the beginning." ■



CCC Medical Center staff
Shuiping Carpenter,
Dr. Richard Wang,
and Edgar

Barbara L. Tate (1941–2002)

Henry Street mourns the loss of longtime Abrons Art Center Director, Barbara L. Tate, who died on July 7, 2002.

Tate came to Henry Street Settlement as Director of the Abrons Arts for Living Center in 1979, just four years after it opened at 466 Grand Street. While Henry Street had sponsored arts education and performance projects since its founding in 1898, the young arts center was a unique enterprise that brought together a myriad of arts experiences under one roof. From the beginning, it received nationwide attention from art critics, public officials, and social reformers as a model for community arts development.

As Director, Tate strove to further Henry Street's mission of bringing arts experiences to the diverse community of the Lower East Side. She helped to establish many of the programs that distinguish the Abrons Arts Center as a leader among community arts institutions, including the renowned Urban Youth Theatre, the Summer Arts Day Camp, and Arts for Families program.



Tate was also instrumental in integrating the Center's Arts-In-Education program with local public school arts curriculums.

Tate began her career as a group worker in Harlem in the 1960s and later served as an administrator for the Studio Museum in Harlem and the New York Shakespeare

Festival. She served as an advisory committee board member for the New York City Department of Cultural Affairs and as a board member for the National Guild of Community Schools of the Arts and the New York Council on the Humanities, as well as a panelist for both the New York State Council on the Arts and the National Endowment for the Arts.

In 2002, the Abrons Arts Center renamed its summer arts camp The Barbara L. Tate Summer Arts Camp, in honor of its founder, at a dedication ceremony she attended in the early summer. Held in July and August, The Barbara L. Tate Summer Arts Camp serves 100 children aged six through twelve. Arts campers practice an interdisciplinary curriculum of visual art, dance, theater, and music taught by professional artists and teachers. Students also attend weekly field trips to New York City museums and cultural attractions. The Arts Camp reflects Ms. Tate's lifelong commitment to bringing the arts to the community, to encouraging new talent, and providing employment for artists. ■

Verona Middleton-Jeter continued from the front page

Middleton-Jeter was also instrumental in the creation of the Women On The Rise program, which provides comprehensive vocational services for residents of Henry Street's Third Street Shelter, and Project Achieve, a program designed to help parents living in New York City family shelters with job placement and job retention. She stresses that the work component is what distinguishes Henry Street's transitional services. "As with all of Henry Street's Shelter Services, we strive to provide a humane and respectful environment that builds on the strengths of individuals, equipping them with a restored self-confidence and the tools they need to reach their goal of self-sufficiency," she says.

In December 2000, Middleton-Jeter was honored with a prestigious Robin Hood Foundation Heroes Award, which was accompanied by a grant to help support the Henry Street Employment

Readiness Program. She also received awards from the New York State Commission on Homelessness, the Samuel and May Rudin Foundation, and the New York Housing Conference Community Service Award, among others.

Middleton-Jeter was appointed to Manhattan Borough President David Dinkins' Task Force on Housing for Homeless Families in 1987 and the New York City Commission on the Homeless chaired by Andrew Cuomo in 1992. She also served on Manhattan Borough President Ruth Messinger's Commission on Family Violence in 1993 and Mayor Guiliani's Commission to Combat Family Violence. Middleton-Jeter is currently a member of the New York City Human Resources Administration Advisory Committee.

According to Daniel Kronenfeld, the challenges Middleton-Jeter will face during her first year as Executive

Director include ensuring the smooth opening of two new facilities: a Workforce Development Employment Center that will service clients from a number of Henry Street divisions, and the new Stanton Street Residence for persons suffering from AIDS and other immune disorders, as well as facilitating an overall connection among the Henry Street divisions after a period of rapid growth. Reflecting on her appointment, Kronenfeld remarked, "Verona has shown tremendous innovation and great foresight in running the homeless programs, and I'm sure she will do the same as Executive Director." ■

Program Updates



Art Instructor Peter Doyle, Executive Director Daniel Kronenfeld, and Youth Services Chief Administrator Nilsa Pietri with Jerry Stiller

Prominent BGR Alum Pays Visit

Jerry Stiller recently dropped in on the Boys & Girls Republic as part of a press tour for the anniversary of the 100th episode of the CBS sitcom “King of Queens”. The actor/comedian took a tour of the Boys & Girls Republic facilities and reminisced with staff members, while being filmed for a spot on the television show “Extra!” Mr. Stiller was an active participant in the formerly-named Boys Brotherhood Republic while a student at Seward Park High School in the 1940s, and along with his wife, actress Ann Meara, is a longtime supporter of the after-school haven.

Good Companions Computer Lab Opened

This summer the Good Companions Senior Center plugged into the Information Age with the opening of its new Computer Lab. The new facility allows seniors to learn the latest computer applications, communicate with friends and family via e-mail, and explore their interests or hobbies over the Internet. The center is equipped with six workstations and such state-of-the-art amenities as a special translator device for Chinese-speaking users. The project, which is supported in part by a generous contribution from the Tuttle Fund, demonstrates that learning through new technology provides enrichment at any age.



Good Companions Senior Center Computer Lab

Watch your mailbox for Abrons Arts Center

2002-2003 Class & Workshop Schedule and Registration Bulletin

Classes in music, visual art, dance, and theater offer a wide range of creative experience for children and adults. The Abrons Arts Center offers reasonable fees. Scholarships are available to those who qualify.

For registration information, contact: Abrons Arts Center Registrar, 466 Grand Street, New York, NY 10002; Telephone 212.598.0400, ext. 302; or visit us online at www.henrystreet.org.

Youth Center Renovations Completed

In August Henry Street completed its renovation of the Helen Hall Youth Center buildings, which serves over 2,500 young people through a variety of educational, recreational, and leadership development programs. Among the repairs made to the Guttman Building (c. 1960) and Pete’s House (c. 1950s), both located at 301 Henry Street, were façade cleaning and brick replacement, the addition of fire doors, and the installation of new entrances and vestibules for both buildings. In addition, critical reinforcements were made to the building’s roofing, insulation, and electrical wiring, helping to cut energy costs and improve safety conditions.

Henry Street was able to perform the long-needed maintenance to the aging facilities thanks in large part to a September 2001 challenge grant from The Kresge Foundation, as part of the Settlement’s Capital Campaign. Donations earmarked for the project by individual and private donors throughout the campaign helped Henry Street reach its goal by the summer of 2002.



Pete’s House façade at 301 Henry Street

Spring GALA



All photos: Ken Wittenberg

Top: Gala Co-Chair Pilar Crespi Robert, Stephen Robert, Honoree Richard D. Parsons, and Co-Chair Laura Hunt
Bottom: Guests mingle around Silent Auction table

On Thursday, April 11, Henry Street Settlement hosted its annual Spring Gala Benefit at the Regent Wall Street in Lower Manhattan. The black-tie dinner dance, titled *Giardino di Primavera* (Springtime Garden), honored Richard D. Parsons, AOL Time Warner CEO and former Henry Street Settlement board member, and Executive Director Daniel Kronenfeld as he approached his retirement. Representatives from the United Parcel Service (UPS), long-time partners of Henry Street’s youth employment services, presented Kronenfeld with an award recognizing his years of service at Henry Street.

Festooned by designer Bill Tansey in an Italian garden motif, the Regent’s Ballroom filled with 400 guests for a night of dinner, dancing, and entertainment. Actor/comedian Caroline Rhea performed as the event’s Master of Ceremonies, and attendees placed bids on such luxury items as a Vespa scooter and fine designer jewelry during the evening’s silent auction.

This year’s event was co-chaired by Courtney Arnot, Tory Burch, Pamela Gross, Laura Hunt, Pilar Crespi Robert, and Laura Slatkin. Henry Street wishes to thank organizers and attendees for making the evening a success. ■

Daniel Kronenfeld continued from front page

Upon his appointment as Executive Director in 1985, Kronenfeld became the catalyst for many of the innovative programs that have made Henry Street a nationwide leader in the field of human services. Under his direction several outstanding programs took root and flourished, among them Helen’s House, a shelter for homeless mothers and their pre-school age children; the Senior Companions Program, which pairs older volunteers with frail or infirm elderly clients; Henry Street’s NORC Vladeck Cares Supportive Service Program, the first “naturally-occurring retirement community” program in public housing; and Henry Street’s affiliation with the Boys & Girls Republic on East 6th Street and its Camp Rose and Ralph Hitman in upstate New York.

Always an effective fundraiser and advocate for growth, Kronenfeld helped to expand the Settlement’s budget from \$6 million to \$29 million and to double the agency’s services and staff over the past decade and a half. Another important development under his watch has been the widespread restoration of landmark buildings owned by the Settlement, as well as the upgrade of technological facilities that will equip the agency to serve clients into the 21st century.

Daniel Kronenfeld has mentored two generations of Henry Streeters. With them he shared times of great joy—for instance, a 1992 visit from presidential candidate Bill Clinton and the Settlement’s Centennial Celebration in 1993. He also shepherded the community through such periods of difficulty as the city budget crisis of the early 1990s and the devastating tragedy of September 11, 2001.

In January 1993, Kronenfeld was one of 53 “Faces of Hope” honored by President-elect Bill Clinton during his inaugural celebration. In a recent letter to Kronenfeld, the former President commended him for his “extraordinary record of accomplishment,” remarking on a lifetime spent “devoting your time and energy to bring hope and help to those in need...I’m sure I speak for the many people whose lives you have touched when I say that you remain an inspiration.”

Middleton-Jeter added, “We know that he can never retire fully, but hope that he will rest, relax, reap the fruits of his labor, and really enjoy himself...I thank him for all his guidance, friendship, and love.” ■