### **HENRY STREET SETTLEMENT**

BIENNIAL 2005-REPORT 2006



# **Henry Street Settlement**

opens doors of opportunity to enrich lives and enhance human progress for Lower East Side residents and other New Yorkers through social services, arts and health care programs.



### MESSAGE FROM THE BOARD OF DIRECTORS

We are tremendously pleased with the impact that Henry Street Settlement and its dedicated staff have had on the lives of families in our community. This past year Henry Street Settlement began implementation of our first-ever agencywide strategic plan. This report will share the highlights of the plan, and report the many ways that the Board of Directors supports Henry Street and its nearly 60,000 clients.

The newly completed strategic plan is the first since Henry Street's founding in 1893. Working closely with Chief Executive Officer Verona Middleton-Jeter and Henry Street's senior staff, the Board participated in a close examination of community needs and the effectiveness of Henry Street's own programs and internal infrastructure. We also considered other services on the Lower East Side and how well services offered at Henry Street and by other groups were meeting existing and emerging community needs.

The Board selected a new financial firm to manage our endowment and other financial assets. We transformed the agency's employee pension plan to offer staff the opportunity to control their assets while simultaneously protecting Henry Street from market risks. We commenced a Real Estate/Facilities Study to evaluate the facility needs of our programs and operations, and recommend ways to optimize the use of our real estate assets.

The incredible generosity, commitment and leadership of the Board of Directors continue to help the Settlement and the community we serve to thrive. Last year the Art Show and Gala netted a combined \$1.6 million, a record amount. The success of both is a direct result of the time, effort and dedication of Board members, especially those who serve as event chairs. Board members have also supported and put resources to work for our programs by offering mentoring, tutoring, internships and summer jobs for young adults; providing college scholarship funds; contributing holiday presents to children living in our shelters; organizing volunteer events to repair and beautify Henry Street's facilities; and much more. Every single Board member supported the Settlement last year with a personal financial contribution to help make the work we do possible. The Board contributed or raised a total of \$3 million last year, which represented 42% of Henry Street's non-governmental funding.

As this report is published, Verona Middleton-Jeter will mark her fifth year of service as Henry Street's Chief Executive Officer. When the Board selected Verona for this challenging role, we had the utmost confidence in her ability to be the strong, dynamic leader Henry Street needed. We are very pleased with her many accomplishments and thank her and the entire staff of the Settlement for their tireless and dedicated efforts on behalf of Lower East Side residents and other New Yorkers whose lives are now brighter as a result of their service.

Robert S. Harrison *Chairman* 

Dale J. Burch President





### MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

On behalf of Henry Street Settlement, I am delighted to update you on the many ways our agency has impacted the lives of families in our community in the past two years. In addition to the work we do every day—providing shelter to homeless families, helping children and adults develop literacy skills, offering mental and primary health services to help people remain strong, bringing arts programs to a neighborhood that would otherwise go without, and so much more—Henry Street launched the implementation of our first-ever agencywide strategic plan. I am pleased to have this opportunity to share with you the exciting progress that Henry Street has made in the first year of the plan's implementation.

When I became Chief Executive Officer, I felt that the time was right for the agency to undertake its first strategic plan. Our rapid growth over the last fifteen years, combined with changes in both public and private funding climates, community demographics and client needs presented an opportunity for Henry Street to undertake a rigorous self-examination and develop a well-planned strategy for our work in the coming years. And in its first year of implementation alone, the new strategic plan has already allowed Henry Street to create agency-wide efficiencies while having a greater social impact on the community we serve. We are focusing our efforts on three overarching strategic areas:

- Strengthening and improving the agency's infrastructure, including improving the efficiency of our programs and administrative divisions and targeting resources toward key areas in need of extra capacity.
- Increasing investment in staff by cultivating a culture of continuous improvement, learning and inquiry.
- Consolidation and streamlining of services with a results-oriented focus, including adding a Chief Program Officer responsible for centralizing program planning, enhancing evaluation, and increasing intra-agency collaboration.

In addition to an overview of our activities in the first year of implementation of our strategic plan, the following pages provide a snapshot of the work that Henry Street carries out every single day to benefit our neighbors in our everchanging Lower East Side community.

The road ahead will certainly be full of challenges as Henry Street takes steps toward achieving the ambitious goals laid out in the strategic plan. I am confident that as a result, our agency will emerge stronger and better able to improve the lives of our neighbors. I look forward to continuing to report our progress to you.

None of our achievements would be possible without our wide network of supporters—corporate and foundation grantors, individual supporters, government officials, and our volunteers—and on behalf of the Board and staff, I thank you so much for your partnership.

Verone M. Jeter

Verona Middleton-Jeter Chief Executive Officer



### **Core Programs and Services**

Henry Street Settlement offers a wealth of programs to help individuals of all ages in our Lower East Side community and other neighborhoods throughout the city.

Services are now offered through four program clusters: Health and Wellness, Youth and Workforce Development, Transitional and Supportive Housing, and our Abrons Arts Center.

Through this new service model, Henry Street's programs will now offer coordinated services that make the vast resources of our agency available to every client who walks through our doors. A key initiative making these services easily accessible to our Lower East Side community is our new Neighborhood Resource Center.



#### THE NEIGHBORHOOD RESOURCE CENTER

Where can you go if you would like more information on Henry Street's services and what we have to offer you and your family? Perhaps you need financial counseling to help you plan a realistic household budget. What if you need health insurance, but don't know where to start? Or maybe you have a housing or immigration problem and need the help of a lawyer, but can't afford legal fees. Whatever you're looking for, Henry Street's Neighborhood Resource Center can help.

When Verona Middleton-Jeter assumed leadership of Henry Street Settlement in 2002, one of her first goals was to establish a centrally located and easily accessible site from which Lower East Side residents could learn about Henry Street's multiple services and be connected with the programs that would help them achieve their objectives. In her view, Henry Street had a rich, varied network of programs housed at multiple locations throughout the



Lower East Side, but we needed to become more accessible and consumer-friendly, and to ensure that individuals who could benefit from more than one of our programs would access every way in which Henry Street could help. And so the concept of the Neighborhood Resource Center was born.

Today, the Neighborhood Resource Center, located at 281 East Broadway, provides centralized information and referrals to the wealth of services Henry Street offers—and much more. Free legal assistance from Legal Services of New York and financial counseling from ACCION New York are now offered on-site. As part of their assessment, clients can opt to complete a screening for eligibility for public benefits, including food stamps and health insurance. An experienced staff, including clinical social workers and case managers, provides supportive services to every client, including language translation and advocacy. With Chinese-speaking staff on site, we are able to serve the many Chinese immigrants in our

neighborhood. And as a result of its administration under Henry Street's Community Consultation Center, a part of our Health and Wellness program cluster, the Neighborhood Resource Center was designed to incorporate a holistic approach to the mental and physical health needs of clients. Neighborhood Resource Center staff collaborates extensively with all other Henry Street departments to maximize the utilization of our resources and those of the greater community to offer our clients a holistic approach to care.

In September 2005, Harlem Legal Services and Legal Services of New York named Henry Street Settlement as an "outstanding community partner" for its work in the Lower East Side through the Neighborhood Resource Center.



# HEALTH AND WELLNESS

#### **Health and Wellness**

Henry Street's Health and Wellness programs employ a preventative and wellness-focused approach, with the overarching goal of helping individuals and families access the tools and support they need to live healthy, productive lives. Encompassing three program divisions (Behavioral and Health Services, Senior Services and Home Care Services), the Health and Wellness service cluster provides a comprehensive range of services to improve mental and physical health and social functioning, including programs focused on the special needs of seniors, parents and immigrants. Health and Wellness programs offer three types of services: preventative services that help reduce the incidence of physical and mental health conditions and promote continued wellness; early intervention programs through which at-risk clients can mitigate the effects of problems caught in their earliest stages; and treatment services to help individuals recover from afflictions and regain their health.

### Behavioral and Health Services (the Community Consultation Center)

Therapeutic services at the Community Consultation Center (CCC) are guided by a positive approach that emphasizes to all clients that they can recover, be it from a one-time crisis, an ongoing mental health need or a persistent mental illness. CCC is a state-licensed mental health clinic that offers services in seven languages, including outpatient counseling, crisis intervention, bereavement counseling, psychiatric care, and a dedicated program for families affected by HIV/AIDS. CCC also administers Henry Street's new Neighborhood Resource Center, the Parent Center, supportive housing, and our state-licensed primary health care clinic, Health Unlimited. Recently, the Community Consultation Center launched a new quality improvement program to examine how we can integrate substance abuse treatment programs into our outpatient mental health services.

Last year, 500 individuals and families benefited from our outpatient therapeutic services. Our psychiatric day treatment program for adults suffering from severe and persistent mental illness served 100 clients last year, 85% of whom were monolingual Chinese immigrants. Fifty families took part in our mental

health services for people with HIV/AIDS. Henry Street's groundbreaking threegenerational model provides mental health and crisis intervention services to HIV-positive parents as well as their children and extended family. The goal is to stabilize the family, assist the parents to remain compliant with their medical regimes, and to support children in succeeding academically and socially.

Since Health Unlimited, our primary health clinic, was introduced at the Community Consultation Center in 2003, it has quickly become a destination for primary and preventative care. Last year alone, there were nearly 2,500 visits to Health Unlimited. Henry Street is now pursuing federal certification that will allow the clinic to accept additional forms of health insurance and serve a greater number of agency clients and community members.

Our Health and Wellness programs provide preventative, early intervention and treatment services.





To help parents break the cycle of poverty and help both parents and children reach their fullest potential, CCC launched its new Parent Center. Focusing on expectant parents and parents of children ages three and younger, the Parent Center enrolled 70 parents in small group workshops and hosted more than 325 drop-in visits, where parents accessed support, information, referrals, our resource library and special events, all designed to help them become well-prepared and confident in their role as caregivers.

Supportive housing is another recently expanded area. In addition to our scattered-site supportive housing for 15 mentally ill adults, two years ago we opened a 13-unit facility for families with a parent coping with an immunological disease of a degenerative nature, such as HIV/AIDS. This new development offers on-site case management, counseling and social services, including educational and recreational programs for children. Now, CCC is developing a new supportive housing residence with 43 apartments for the homeless mentally ill and 10 affordable units for community members.

#### **Senior Services**

Last year, Henry Street Settlement provided a range of services to over 1,600 senior citizens in our Lower East Side community. Making sure that senior citizens get the nutritious food they need is a priority, and last year, we provided over 86,000 meals to seniors. Our Mealson-Wheels program delivered nutritious meals right to the doors of 330 older adults. Able-bodied seniors can count on Henry Street's Good Companions Senior Center, which serves hot kosher meals to about 120 local seniors each day. Last year, we responded to community need by adding lunch service on Sundays-Henry Street is the only Lower East Side facility of its kind to open that day.

Vladeck Cares is Henry Street's Naturally Occurring Retirement Community (NORC) program, which enables low-income senior citizens in the nearby Vladeck Houses public housing complex to remain independent in their own homes. Vladeck Cares offered case management, nursing services and supportive services to 600 seniors last year. In response to federal changes to prescription drug benefit plans for seniors, the NORC launched an ambitious outreach and education effort to make sure seniors could enroll in the correct plan and access the medications they need. We have already provided over

4,500 client contacts, including home and office visits, telephone counseling and educational workshops for seniors in the surrounding community.

Through our Senior Companion program, which pairs active, able-bodied elderly volunteers with homebound or frail seniors who need assistance and companionship, 130 local seniors supported their peers by providing over 118,000 hours of service last year. Services provided by our volunteers included home visits, support and recreation as well as such assistance as accompaniment to doctors' visits.

Launched in response to the growing incidence of diabetes, obesity and other health problems, our groundbreaking Seniors Wellness Initiative empowers seniors to take control of their physical and mental health through proper nutrition and exercise. Last year, seniors paid more than 4,300 visits to Senior Services' fitness center, where our experienced instructors helped them improve strength and agility and reduce the effects of ailments. Our nutritional counselors assisted an average of 80 seniors each month in developing personal nutrition





plans to alleviate chronic illnesses, like diabetes, and lay the groundwork for good health.

In response to a growing concern in the health field about diabetes and high rates of the illness among our clients (we estimate that 45% of our senior clients are afflicted by diabetes), we piloted the Diabetes Linkage Program in partnership with nearby Gouverneur Hospital. Our staff provides the case management and coordination of services that are critical to helping this group comply with treatment and improve their health. Seniors participating in the program have shown greater control of their diabetes than peers at Gouverneur Hospital on all indicators.

#### **Home Care**

One thousand homebound adultsincluding the elderly as well as those with disabilities or immunological disorders remained healthy and secure in their homes with the help of Henry Street's Housekeeping Service. Housekeepers assisted clients with critical tasks including grocery shopping and meal preparation, bill paying, household maintenance and cleaning. Many clients consider their housekeeper to be a member of their family—and their lifeline. Nearly 200 adults receiving housekeeping services live on the Lower East Side. The remaining 800 live in high-need areas around the city, including Brooklyn's Brighton Beach neighborhood, heavily populated by Russian immigrants.

To provide the best possible service to clients, our 450 housekeepers include speakers of Spanish, Chinese and Russian. Clients also benefit from the commitment and dedication of our housekeeping staff, nearly half of whom have been with Henry Street for more than 10 years. So that housekeepers can play an active role in ensuring their clients' well-being, the Home Care Services Division introduced new topics in our ongoing staff training sessions such as nutrition and cancer prevention, as well as diversity training. Our investment in the housekeeping staff has produced

strong results: Last year, 99% of clients reported satisfaction with the services they received.

Our Health Care Access Program, run as a part of the Home Care Services Division, reaches out to local low-income families and connects them with free or low-cost health insurance. Through their vigorous efforts—including visits to local schools, small businesses, street fairs and nearby garment factories—2,400 adults and children were enrolled in Child Health Plus, Family Health Plus or Medicaid last year. In addition to their newfound access to health services, families also benefit from linkages to other Henry Street programs, like our Neighborhood Resource Center, which can screen for other types of benefits and services.



1,000 homebound adults remained healthy and secure in their homes with the help of Henry Street's Housekeeping Service.



# YOUTH & WORKFORCE DEVELOPMENT

#### Youth and Workforce Development

Both Henry Street's Youth Services Division and Workforce Development Center provide an array of programs that help individuals of all ages develop their unique strengths and talents, gain new skills and prepare for bright futures. The synergy between Youth Services, which nurtures children up to age 18, and the Workforce Development Center, which provides services to adults of all ages, leverages the resources of both divisions to provide more comprehensive services, especially for young adults getting ready for the world of work and parents who can benefit from both job preparation and services for their children.

#### **Youth Services**

Henry Street's commitment to young people in our community starts early—many become a part of our family at just two years of age. Through a continuum of educational, recreational, arts enrichment, employment and leadership services, we continue to support young people and encourage their healthy academic, social and emotional development throughout childhood and adolescence.

Our three early childhood centers on the Lower East Side provided approximately 450 children ages two through five with a full-day program of enriching educational and recreational activities last year. One center, our Family School, is dedicated to children residing in our shelters for homeless families. In addition to giving children a head start, these services allow parents in our community to work, attend job training or search for employment knowing that their children are in good hands.

Nearly 1,000 children benefited from Henry Street's after-school programs, offered at multiple locations on the Lower East Side, including our own welcoming youth centers and local public elementary and middle schools. With enriching educational, artistic and recreational activities offered Monday-Friday, our after-school programs are also an invaluable service

to local parents. Henry Street recently undertook significant enhancements to help older children make a successful academic and social transition to adolescence, by increasing academic assistance, arts enrichment and support from social workers for youth in grades 4-8, and adding an after-school site at the nearby Corlears Educational Complex.

Our Boys and Girls Republic program, located on Avenue D and East Sixth Street, enrolled 270 children and teenagers in its comprehensive programs, which integrate academic enrichment with recreation, arts and experiential learning in the form of the program's signature self-government model. After studying the rights and responsibilities of citizens in a democracy, youth elected their own slate of officials to govern their program, including a Mayor, City Council, lawyers and judges.

3,000 children participated in Henry Street's early childhood, after-school and adolescent programs.



# YOUTH & WORKFORCE DEVELOPMENT

At Camp Ralph and Rose Hittman, located on Lake Stahahe in Harriman State Park, 210 city children had the rare chance to experience the natural environment, make new friends and enjoy a break from urban life. Back in Manhattan, 236 youth experienced the city through field trips, arts, swimming and experiential learning at our Camp Henry Day Camp.

Henry Street partnered with the NYC Department of Education to introduce New Beginnings, our new alternative high school for teenagers with severe academic and behavioral difficulties who are at risk of abandoning their education. Located at the Boys and Girls Republic site, New Beginnings enrolled 80 students last year. Henry Street provided supportive services and case management to assist participants in developing the skills they need to progress toward high school graduation.

Through participation in Henry Street's In-School Youth Education and Employment Program, 156 teenagers at risk of dropping out stayed in high school. They worked toward improving their academic skills while taking part in intensive work readiness workshops, summer jobs, internship and mentoring opportunities. In 2006, 100% of enrolled participants stayed in school. We also provided meaningful, paid part-time work experiences to 600 low-income teenagers through our Summer Youth Employment Program, one of the largest in the city.

Many young people in our community are the first in their families to attend college with the help of the Expanded Horizons College-Bound program. Last year, 43 high school seniors were accepted into college as a result of counseling, education and support from our staff. Henry Street's College Scholarship Fund made modest grants to 21 students.

#### **Workforce Development Center**

Since the Workforce Development Center opened its state-of-the-art training center at 99 Essex Street more than three years ago, Henry Street has greatly improved the quality of our employment services and made all agency-wide employment resources available to meet the unique needs of each individual. Clients at the Workforce Development Center can expect efficient and highly effective services, offered in a welcoming, community-centered environment.

In 2006, the Workforce Development Center engaged over 950 clients in our various programs and support services, including first-time job seekers, adults transitioning off public assistance and youth who dropped out of high school. Services offered on-site included assessment, referral, job readiness training, adult basic education, GED preparation, job search and placement assistance, and job retention services, augmented by intensive case management and supportive services.



# YOUTH & WORKFORCE DEVELOPMENT

Over 400 individuals participated in our intensive work readiness workshops, which provides 50 hours of training in applying for jobs, making career decisions, interview skills, dress codes, work etiquette and conflict resolution. Over 300 have been placed in jobs to date, and additional clients are now engaged in active job searches with guidance from our experienced staff. We also provided nearly 1,000 referrals for key educational and social services (such as child care, legal services, and college preparation) to help clients achieve their career goals.

Clients placed in jobs through Henry Street have some of the best outcomes in the city. For example, among 27 agencies contracted by the city's Human Resources Administration to provide employment services to public assistance recipients, our clients rank second in average wages earned (\$10.56 per hour, nearly \$2 above the city average). We also rank first in the number of clients who kept their jobs for six months after placement.

Training for recent immigrants has always been a significant need in our neighborhood and has grown since the economic downturn several years ago. Henry Street responded to this need by developing a program just for immigrants that combines English as a Second Language with intensive work readiness training. In collaboration with our Home Care Services Division, the Workforce Development Center integrated a vocational skills component that prepared participants to become certified housekeepers and apply for placements in the Home Care Services Division and at other agencies. Last year, 72 clients in this training program were placed in positions paying an average of \$9.53 per hour. Those who had been working prior to joining the program had previously earned an average of \$7.17 per hour.

Equally important to finding a job is keeping it. That's why the Workforce Development Center follows up with clients for two years after job placement to monitor their progress and help address any emerging needs. To help clients succeed, we also became an Earn-Benefits core site, meaning that through a partnership with the nonprofit agency

Seedco, we screen clients for post-placement benefits and entitlements from transportation assistance to grants to help pay for home heating costs. The Workforce Development Center is also a Volunteer Income Tax Assistance (VITA) site, which prepared 318 returns in 2006 that yielded \$412,000 in refunds, half of which were Earned Income Tax Credit dollars, for members of our community.



Clients placed in jobs through Henry Street's Workforce Development Center have some of the best earnings and job retention outcomes in the city.



### TRANSITIONAL & SUPPORTIVE HOUSING

### Transitional and Supportive Housing

Henry Street has been a leader in developing innovative ways to meet the needs of people without housing. The largest of our four shelters—the Urban Family Center—was the first apartment-style shelter for homeless families in the country. Our shelter for female survivors of domestic violence was among the first such publicly funded shelters nationwide. Among the many innovative features of our shelters are transitional and therapeutic programs that help families develop the skills they need to become self-sufficient and prevent a relapse into the shelter system.

In 2006, 530 families and 191 single women (a total of 1,800 adults and children) found a safe, welcoming home at Henry Street's four shelters. Two shelters, Urban Family Center and Helen's House, serve homeless families; the Shelter for Battered Women is dedicated to female survivors of domestic violence and their children; and the Third Street Women's Residence is designed for single adult women.

In addition to supportive services, residents receive assistance finding a permanent home. Henry Street enabled 105 families and 76 single women to successfully transition to permanent housing in 2006. To accomplish this,

case managers, social workers, housing specialists and other staff collaborated to help clients build the life skills and confidence they need to succeed. We are proud that Helen's House, our shelter for 16 single mothers and their preschool-age children, was recognized by the New York City Department of Homeless Services as the fifth most successful shelter citywide in transitioning clients to permanent housing.

Our staff also helped homeless adults develop career goals, access employment training and education services, and learn basic computer skills in our on-site lab. We also collaborated with Henry Street's Workforce Development Center so that shelter clients could access the range of services offered at that site. As a result, 167 clients secured jobs, a critical first step towards self-sufficiency.

Our shelters were home to over 1,100 children and teenagers in 2006. In order to ease the trauma of homelessness, our Transitional and Supportive Housing cluster collaborated with Henry Street's Youth Services Division to support the educational, social and emotional development of this population. On-site full-day child care services at the Urban Family Center were provided to 96 preschool-age

children, and 377 children also benefited from on-site drop-in child care. Afterschool educational, recreational and work readiness programs were available to 444 youth, and 59 children participated in Henry Street's summer day camp. In addition to the benefits these programs offer to children, the availability of such safe, supportive services allows parents peace of mind while they pursue education, training, job and housing searches. And through our Parent Advocates program, 179 parents of school-age children learned to navigate the public school system and successfully promote their children's educational needs.

Once families are placed in permanent housing, they may access continued supportive services and case management from our Self-Help Program, which serves Henry Street shelter families as well as those referred from other city shelters. In 2006, the program's three Case Aides (who are former residents of our shelters and can serve as role models for clients). and our Coordinator helped 140 families manage landlord-tenant problems and master financial literacy and budgeting skills, as well as critical life skills like household maintenance, nutrition and parenting. The Self-Help program's effectiveness is demonstrated by outcomes: 135 of these 140 families remained stably housed.

We provided 1,800 adults and children with a safe and welcoming home at our shelters.







#### **Abrons Arts Center**

Throughout our 114-year history, the arts have held a special place at Henry Street Settlement. Today, we offer highquality programming highlighting the Lower East Side's cultural richness and ethnic diversity. This includes affordable, multidisciplinary workshops and classes, including pre-professional training for youth; performances and exhibitions; and arts education offered in partnership with public schools. To provide these artistic and cultural opportunities, the Arts Center draws on numerous resources, including a skilled teaching faculty and our award-winning facility, which houses theaters and recital halls, exhibition spaces, an outdoor amphitheater, classrooms, practice rooms, dance studios and the historic Harry de Jur Playhouse.

In the past year, the Arts Center offered 75 group and private classes each semester in dance, music, visual arts and theater, with fees that are low in comparison with other community arts schools and for-profit institutions. Approximately 650 people took part in classes, 80% of whom were under the age of 18. Talented youth can further cultivate their artistic promise through participation in one of our pre-professional training academies: the Urban Youth Theater, the Abrons Arts Center Dance Ensemble, the Saturday Visual Arts Academy and the Music

Intensive Program. Eighty teenagers participated in these programs in 2006, honing their artistic abilities and preparing for admission to specialized high schools or arts conservatories.

Once again, the Abrons Arts Center's diverse performance season included a range of professional dance, theater and music performances, as well as showcases of student work. Nutcracker in the Lower. now a Lower East Side tradition in its fourth year, is a diverse rendition of the classic ballet, featuring both Arts Center students and professional performers. Attended by 2,000 people last year, Nutcracker has grown so popular that the show played to sold-out houses every night. Our Urban Youth Theater's performance of Elizabeth Swados' original musical The Red Sneaks, a modern adaptation of The Red Shoes by Hans Christian Anderson, earned the troupe a glowing review in The New York Times.

Henry Street also held our second Youth Theater Festival, an exciting addition to the repertoire of programs offered at the Abrons Arts Center. Thirteen youth theater companies from the metropolitan area convened at the Arts Center to perform their plays for 150 teenage participants (including young actors, directors, and writers) and 250 youth audience members. Eight different performances were presented each day of the festival, among them Urban Youth Theater's *Who We Be*, written and produced at Henry Street. The festival also offered career panels and workshops.

Henry Street continued its commitment to nurturing the careers of emerging New York artists each year through our Artist-in-Residence program. Our eight resident artists were awarded free studio space at our Abrons Arts Center and a small stipend. The program provided rare and sought-after opportunities for the artists to meet with art world critics and exhibit their work in our annual Open Studio exhibition.

With a new Artistic Director, the Arts Center is stepping up efforts to present high-quality and cutting-edge professional work to our community. New partnerships were created with P.S. 122, the Public Art Fund, HERE Arts Center and Danspace Project to curate performances at the Abrons Arts Center. To support our enhanced season, introduced in the fall of 2006, the Arts Center has expanded efforts to market and promote performances and classes, with the goal of further increasing community participation in our programs.

Our high-quality arts programming includes affordable classes as well as cutting-edge professional performances.





#### **SPECIAL PROJECTS**

In addition to our core programs, the following highlights special initiatives implemented in the last two years.

#### **Volunteer Services**

Volunteers have the ability to make tremendous contributions to society through their donations of time, skills and effort. Lillian Wald, Henry Street's founder, began her legacy of service to the Lower East Side as a volunteer nurse. Ever since then, Henry Street has sought to attract volunteers who can help us strengthen our programs and, in turn, our neighborhood.

Two years ago, Henry Street hired a Volunteer Coordinator. We now have the infrastructure in place to maximize opportunities for volunteers to make an impact on the Lower East Side. In 2006 alone, 600 volunteers from corporate teams participated, renovating community space at our Urban Family Center shelter; leading field days for children who attend our summer camps; organizing holiday parties for youth; beautifying the community park adjacent to Henry Street's historic headquarters; painting classrooms at our Youth Services building; and so much more. Henry Street is also grateful for the support of individual volunteers who put their unique skills to work for our clients. Approximately 50 individuals contributed their time by tutoring children, teaching yoga to seniors, providing resume-writing assistance and leading mock interviews for adults and older youth who are looking for jobs.

Henry Street Settlement was pleased to accept an award from Corporate Volunteers of New York in 2005 in recognition of the strength of our corporate volunteer program.

#### The ATTAIN Lab

In order to bridge the digital divide, Henry Street's ATTAIN (Advanced Technology Training and Information Networking) computer lab, administered in partnership with the State University of New York (SUNY), brings technology to the doorstep of the Lower East Side. Housed in our Youth Services building at 301 Henry Street, the ATTAIN Lab offers 24 state-of-the-art networked computers, free Internet access and e-mail accounts. Computers are equipped with training software for SAT and GED preparation, English as a Second Language, basic office applications and occupational learning. Adults and children from our neighborhood are welcome to stop in during open lab time or sign up for one of our specialized computer training opportunities.

State Assembly Speaker Sheldon Silver cuts the red ribbon at the grand opening of Henry Street Settlement's ATTAIN Lab with Chief Executive Officer Verona Middleton-Jeter, and behind her, William Chalmers of SUNY.



# SPECIAL PARTNERSHIPS

#### **SPECIAL PARTNERSHIPS**

#### **UPS**

One of our most notable volunteer partnerships has been the United Parcel Service (UPS) Community Internship Program. This decades-long collaboration brings UPS managers from rural and suburban communities to the ethnically diverse Lower East Side to learn about contemporary urban problems and how social service agencies like Henry Street formulate innovative responses. While here, managers select a Henry Street program or agency-wide opportunity where their skills can be put to use, be it direct client service or management assistance. Through this intensive experience, UPS interns build cultural sensitivity and related skills that they can use to better address workplace situations.

#### United Neighborhood Houses of New York

Henry Street Settlement is proud to be an active member of United Neighborhood Houses of New York (UNH), a coalition of 36 settlement houses serving New York City neighborhoods in all five boroughs. UNH is an effective leader in advocating on behalf of New York City settlements and the individuals and families we serve, especially when it comes to fighting for greatly needed public funding. UNH also leads planning efforts around new or existing social needs as well as coordination of services among Lower East Side agencies. Other UNH agencies on the Lower East Side, including Educational Alliance, Hamilton-Madison House, Chinese-American Planning Council and Grand Street Settlement partnered with Henry Street to host a mayoral debate before the fall 2005 elections. This event brought mayoral hopefuls to our community and ensured that our neighbors' voices were heard.





Volunteers from
Credit Suisse
led a day of
fun and games
for campers at our
Camp Ralph and
Rose Hittman.



| Fiscal Years Ending June 30, 2006 and June 30, 2005        | June 2006  | June 2005  |
|--|------------|------------|
| Public and Private Support                                 |            |            |
| Contributions  | 1,698,462  | 1,922,425  |
| Foundations  | 2,818,967  | 2,463,535  |
| Special Events   | 1,689,911  | 786,917    |
| Legacies and Bequests                                      | 15,139     | 593,259    |
| United Way   | 16,727     | 92,045     |
| Government Contracts                                       | 28,169,993 | 28,288,697 |
| Total Support  | 34,409,199 | 34,146,878 |
| Other Revenue  |            |            |
| Investment Income  | 2,203,240  | 1,597,846  |
| Program Activities   | 704,489    | 799,267    |
| Rental and Other Income                                    | 623,027    | 315,742    |
| Total Other Income   | 3,530,756  | 2,712,855  |
| TOTAL SUPPORT AND REVENUE                                  | 37,939,955 | 36,859,733 |
| Expenses   |            |            |
| Social Participation Programs                              | 22,863,370 | 22,786,226 |
| Arts Programs  | 2,898,484  | 2,815,443  |
| Youth Programs   | 5,351,430  | 5,197,659  |
| Employment Training  | 1,407,430  | 1,240,851  |
| Total Program Expenses                                     | 32,520,714 | 32,040,179 |
| Management and General                                     | 3,436,786  | 3,193,354  |
| Fundraising  | 428,357    | 340,961    |
| Total Support Services                                     | 3,865,143  | 3,534,315  |
| TOTAL EXPENSES   | 36,385,857 | 35,574,494 |
| Other Adjustments:   |            |            |
| Additional Minimum Liability-Defined Benefit Pension Plan* | 310,610    |            |
| NET INCREASE IN NET ASSETS                                 | 1,243,488  | 1,285,239  |

<sup>\*</sup>The Settlement maintains a Defined Benefit Pension Plan which was frozen to new participants as of October 31, 2005. As of June 30, 2006, the Plan was fully funded in accordance with ERISA requirements. In conformity with Generally Accepted Accounting Principles, the Settlement has recognized an Additional Minimum Pension Liability in the amount of \$310,610.

# DONORS TO HENRY STREET SETTLEMENT

Henry Street Settlement and the Boys and Girls Republic received more than 10,000 contributions from individuals, foundation, corporations and government agencies during fiscal years 2005 and 2006. While space demands that we limit our listing to donors who participate at the \$1,000 level or above, the Settlement extends its gratitude to all who have given so generously. The listing below reflects Annual Campaign gifts.

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Henry Street Settlement gratefully acknowledges a \$500,000 challenge grant from MRS. LILY SAFRA

#### 2005 and 2006 LEADERSHIP GIVING

#### Lillian Wald Society

The Lillian Wald Society honors Henry Street Board members who contribute \$20,000 or more to Henry Street in a fiscal year.

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#### **Leadership Circle**

The Leadership Circle honors Henry Street Board members who contribute \$10,000 or more to Henry Street in a fiscal year.

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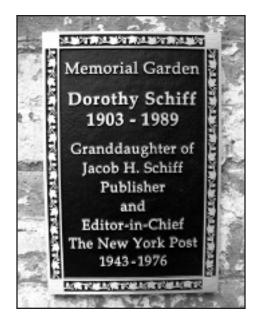
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#### **Capital Improvement Projects**

The generosity of donors to Henry Street's capital campaign continues to enable us to make critical upgrades to our historic buildings and other facilities. In the last two years, much-needed structural repairs were made to Henry Street's headquarters at 265 Henry Street. Originally a gift from Jacob Schiff, the building continues to benefit from the generosity of the Dorothy Schiff Foundation through a gift that funded renovations to the rear garden. Now named the Dorothy Schiff Memorial Garden, the space has been beautified and renewed, and made handicappedaccessible.

Another historic Henry Street building, 281 East Broadway, was reconfigured to provide warm, welcoming spaces for the Parent Center and the Neighborhood Resource Center. Major renovations also took place at 301 Henry Street to prepare for the opening of the ATTAIN Lab. Also completed in the last two years were upgrades to the Boys and Girls Republic facility to prepare for the opening of the New Beginnings alternative day school, and improvements to the facade of the Third Street Women's Residence.

Construction began on a new building at 290 East Third Street. Forty-three units will house formerly homeless, mentally ill individuals and 10 apartments will be reserved for community members in need of affordable housing.

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To ensure that Henry Street's services continue, we invite you to express your support with a planned gift.

Bequests continue to be a major source of funding and play an integral role in enabling us to provide comprehensive services to families on the Lower East Side and other New Yorkers.

A bequest may allow you to provide a lasting gift to Henry Street, and may also reduce your estate taxes. When discussing your estate plans with your attorney, you may wish to consider incorporating the following language in your will:

"I give and bequeath to the Henry Street Settlement \_\_\_\_\_ percent of my total estate (or \$\_\_\_\_\_, or other property)."

For more information on bequests, other special giving plans, or program activities, please contact the Henry Street Development Office by mail at 265 Henry Street, New York, NY 10002, or by phone at 212-766-9200.

#### **CREDITS:**

This report was produced by the Henry Street Development Office

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Herbert Delancey: front cover lower right; p. 16. Jane Harrison: p. 1 left. George Hirose: front cover upper right and lower left; pgs. 2, 4, 8, 11, 12, 14, 15, 19 upper; back cover upper left, upper right and lower left. Alison Jones: p. 17. Tony Jones: p. 1 right. Eric Walter: p. 18.
Sari Weintraub: inside front cover; pgs. 5, 13, 19 lower; 22, inside back cover. Ken Wittenberg: Front cover upper left; pgs. 6, 7, 9.

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